


# PROVIDING PEDIATRIC SUPPORT IN EMERGENT SITUATIONS

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## WHAT IS CHILD LIFE?



- Provide opportunities for education, play, expression, and distraction.
- Help children by minimizing trauma that can occur during healthcare experiences.
- Child Life Specialists assist in making hospitals, procedures, and interactions child friendly.




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## OBJECTIVES

- Human Development Review.
- Define soft language and how to utilize it with patients.
- Establish ways to create rapport with patients.
- Explore ways to involve parents to assist with patient coping.
- Examine what child life services look like upon patient's arrival to hospital.

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## HUMAN DEVELOPMENT



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## RAPPORT

- Ego centric
- Not all children are the same
  - Parents vs. other kids



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## SOFT LANGUAGE



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## SOFT LANGUAGE EXAMPLES

- Listen to kids, don't lie
- No okay!



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## PARENTAL INVOLVEMENT

- Give parent a job
- Comfort hold
- Silence is golden/one voice



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## CCLS IN THE HOSPITAL POST DROP OFF



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## RESOURCES



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